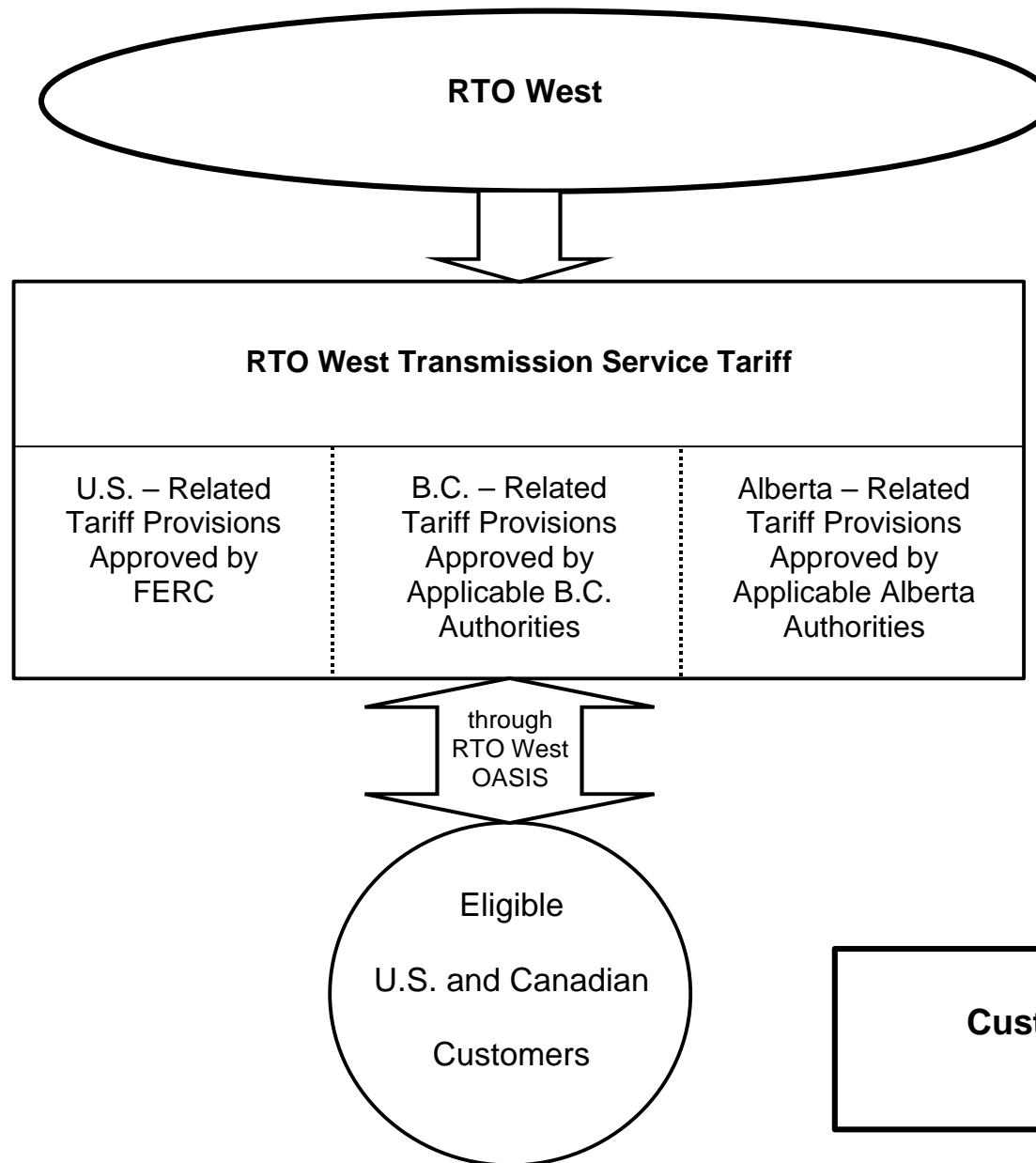


**Diagram Illustrating One Possible Concept for Integrating Canadian and U.S.
RTO Activities Through Multi-Tier Approach**



Customer View Diagram